

**SharkStriker's
Managed SIEM Services
Helps a Leading Waterfront
Maintenance Service
Provider Achieve Effective
Network and Event Monitoring**

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The client is a leading waterfront maintenance service provider based in North America. Its portfolio's major services include container crane repairs, offload and commissioning, and ship repair services. Being a strong believer in innovation, the company has always embraced new technology and tools to streamline its services for enhancing customer experience. The client leadership is well aware of the importance of data to achieve excellence. Hence, it has implemented numerous tools to gather and analyze essential data to help with continuous innovation, agile manufacturing, and improved services.

While the client leadership was at the forefront of using data for their benefit, they were also aware of the need to secure it. Hence, they implemented multiple security solutions. However, since these solutions were from different vendors, they provided siloed data and were not offering the best results. The client was looking out for an experienced cybersecurity services provider that could deliver end-to-end security through a single solution to overcome these problems.

► Challenges

The customer's major pain point was using multiple security solutions, leading to a lack of centralized visibility. These solutions included:

- ✓ DarkTrace for Network Monitoring
- ✓ AlienVault USM for SIEM

Managing both solutions simultaneously was becoming hectic for the customer due to a lack of in-house skills. Additionally, as the solutions were from different vendors, they could not give the right alerts. This led to many false positives, which the client ignored due to a lack of resources. Some challenges faced by the company were:

- ✓ Numerous false-positive results because of multiple security solutions from different vendors
- ✓ Lack of centralized and unified visibility across cybersecurity triage and events
- ✓ Difficulty in managing multiple solutions
- ✓ Lack of in-house skills and resources
- ✓ No backup from a tech-powered SOC for 24/7 monitoring
- ✓ No weekly or monthly reports to make clear decisions and enhance security

The client wanted a comprehensive service that can offer complete coverage and is backed, hosted, and managed by the right skills, expertise, and resources. SharkStriker's Managed SIEM services provide to be the right fit for addressing all the challenges.

► Solution

Having a proven track record of helping global clients improve their security posture, SharkStriker was the right partner for the client. Our Managed SIEM is a comprehensive service that covers every aspect of security. Thus, SharkStriker could replace existing security solutions with a single, robust, and consolidated solution. This led to centralized visibility, providing accelerated threat hunting and quick response to reduce the consequences of a breach and offer high ROI.

SharkStriker is the only vendor offering comprehensive Managed SIEM service, which is not only limited to SIEM capabilities but also provides additional benefits, such as:

- 24/7 continuous log monitoring of network logs, events, and other data sets
- Comprehensive monitoring and reporting capabilities to ensure all security controls are in place for managing compliance requirements
- Provides a clear understanding of threats, adversaries, and TTP to implement preventive security for negating attacks
- The services are hosted and managed by a highly-skilled 24/7 SOC center that works as an extension of your in-house team
- Backing from a tech-empowered SOC that uses the latest innovative cybersecurity technologies for delivering the best results
- Automated attack visualization and root cause analysis
- Real time dashboards and weekly/monthly reports for analytics-driven live hunting

► Why SharkStriker

As already established, SharkStriker's Managed SIEM services are not only limited to SIEM capabilities. Our services can scale according to the increasing security needs of each surface. Also, our solutions have an open architecture, meaning they can integrate with any existing security solutions for quicker deployment and clear results.

While the benefits of our Managed SIEM are tempting enough, our key differentiator is our ORCA approach. All our services are delivered through a unique platform, built with an adversarial mindset. Standing for Observe, Response, Compliance, and Awareness, our platform secures the entire IT environment through a single platform. Years of expertise, profound knowledge of the latest technologies and tactics in cybersecurity, and the right set of resources and tools make SharkStriker the best partner for Managed SIEM services.

► Key Result

Reduced false positives, owing to a single SIEM solution for monitoring everything

01

Centralized visibility and 24/7 monitoring of all the logs and events

02

Comprehensive services using a single unified agent & Real time dashboards and timely reports

03

All the alerts were monitored and assessed thoroughly by our SOC experts & Improved threat detection and incident response

04

Accelerated deployment because of the open architecture of the solutions & Continuous and seamless security operations through a single platform

05





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